

VALLEY REPUBLIC BANK

EQUIFAX DATA BREACH INFORMATION

Recently, Equifax, one of the three national consumer credit reporting agencies, announced a major data breach. This breach affects approximately 143 million Americans. This is what we know according to Equifax: the data breach occurred May – July 2017, and the information stolen includes consumers' personally identifiable information, including names, Social Security numbers, dates of birth, addresses and, in some cases, driver's license numbers.

To be clear, VALLEY REPUBLIC BANK was not compromised and your information was not stolen from our bank. In addition, it is important you know that VALLEY REPUBLIC BANK does not use the services of Equifax to receive credit report information nor do we send confidential customer information to any of the three major credit reporting companies.

VALLEY REPUBLIC BANK takes the security of our customers' information very seriously, therefore we are providing you with the information we know about this massive breach and the steps you can take to protect your personally identifiable information, if you so desire. Because of this unprecedented breach, we are also asking our customers to be extra vigilant and report any suspicious activity in your VALLEY REPUBLIC BANK accounts to us by calling 661-371-2000.

Equifax has established a website that informs consumers if they may be affected by the breach, provides additional information on the breach, and offers complimentary identity theft protection and credit file monitoring. This information is available at www.equifaxsecurity2017.com. We strongly encourage you to take the actions noted below:

- Review your account statements to spot any suspicious transactions. You can also monitor your account activity online at any time at www.valleyrepublicbank.com.
- If you spot any suspicious transactions, please contact us immediately at 661-371-2000.
- Consider if you should place an initial fraud alert on your credit report (see <https://www.consumer.ftc.gov/articles/0275-place-fraud-alert>).
- Consider if you should freeze your credit file (see <https://www.consumer.ftc.gov/articles/0497-credit-freeze-fags>).
- Review your credit reports for accuracy. Call any one of the three credit reporting agencies to receive your free annual credit report or visit www.annualcreditreport.gov.

Experian®
P.O. Box 9554
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion®
P.O. Box 2000
Chester, PA 19016
800-680-7289
www.transunion.com

Equifax®
P.O. Box 740241
Atlanta, GA 30374
800-349-5191
www.equifax.com

You should also contact the credit reporting agencies to notify them of any suspected fraud or identity theft. You may also want to consider reviewing information about recovering from identity theft, which is available from the Federal Trade Commission (FTC) at <https://www.identitytheft.gov/> or by calling 1-877-IDTHEFT (1-877-438-4338).

Equifax has established a dedicated toll-free number to answer questions you may have about the Equifax data breach and its effect on your personally identifiable information. You may call them at 866-447-7559.

